

Samir Shehadeh

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OBJECTIVE: ECM Consultant / Systems Analyst/Senior Developer
Seeking a Technical role in IT where I can utilize my experience in Enterprise Content Management (ECM), and improve my leading/managerial skills.

PROFILE

- 15 years of experience in IT including Canadian market.
- 10 years of experience in Content Management & Workflow Solutions based on IBM FileNET technology.
- 10 years of experience of Applications development and architecture utilizing Microsoft and Java technologies.
- Five years of experience of systems analysis and design.
- Three years of experience in leadership.
- Enjoy resolving complex problems; an uncommon and articulate ability to extract essential information.
- Bachelor of Computer Information Systems Degree from Applied Science University in Jordan.
- Business Management Certificate from BCIT, Vancouver Canada.

WORK HISTORY

Accenture, Vancouver, Canada

Nov. 2006 - Present

ECM Systems development consultant

- Provided consultation for BC Hydro Enterprise ECM initiative.
- Contributed to FileNet P8 custom solutions for BC Hydro.
- Architected and built FileNet P8 middle tier layer for integration.
- Assist quality assurance team (QA) in designing and building ECM solutions test.
- As a leader in ECM development provide consultations to other team members.
- Contributed to the build of BC Hydro Regulatory ECM solution.
- Contributed to the analysis and build the migration of 28 FileNet legacies Panagon based Applications to IBM FileNet P8 platform.
- Contributed to development of BC Hydro SharePoint (eSupport) project.
- Build migration utility to migrate documents from FileNet Panagon to P8.
- Build HP Load Runner scripts for performance testing.
- Main developer/analyst for some Accenture web applications (Internal Job Bulletin, Customer Survey).
- Key person in the Upgrade of BC Hydro FileNet P8 development and production environments from version 3.5.0 to 3.5.2 and from 3.5.2 to 4.5.

DataServe & Turnkey Solutions Co., Riyadh, Saudi Arabia

June-2001 – July-2006

System Analyst/Senior Developer

Civilian Affairs Department - Ministry of Interior (Phase II) Riyadh-Saudi Arabia

- Built System technical requirements.
- Lead the design and build the solution.
- Assisted QA team in development and execution of all solution tests.
- End user training

National Aviation Services

- Developed Content Management and Workflow solution; automat updating aircraft manuals.
- Writing systems documentations, such as functional document specifications, user manuals,

and test plans.

Bill View & Reprint System (BVR) (Saudi Telecom STC)

- Developed Administration Web application to control capture stations, other applications.
- Developed Customer view & reprint applications to enable the customers to print their bills. The application work on touch screen Kiosk machines.
- Developed web Application to enable customer services to retrieve customer's bill and print their bills.

Saudi American Bank

- Developed Content Management and Workflow solution; automated up to 250 users in the Retail Department LC.
- Researched business practice and customer requirements.
- Developed Scanning and recognition application of the Letter of credit documents, using Kofax image controls and ReadSoft eForms.
- Designed Workflow Processes for L/C.
- Documentation (Training users manuals, As is Reports, etc)

Royal Commission Drawings Archiving Solution

- Build a special application to migrate drawings and their data to FileNET system.
- Build retrieval application to retrieve drawing dependent on several criteria's.
- Build administration applications to admin drawings added to the system.
- Build Export utility to export selected drawing and their data from FileNET system to any media.
- Build Drawings application Viewer with drawings metadata.
- Assisted QA team in development and execution of all solution tests.
- Developed system functional specification and the applications user manuals, and Test plan.
- Provided end user training

My participation of FileNET implementation to other clients

- Mobily: custom applications: scanning, retrieval solutions, end user training.
- H.R.H Special Secretary: Integration between Panagon EDMS application and private secretary office correspondence (incoming & outgoing) and other office applications. Using KOFAX Image controls and FileNET APIs.

Sirius Technology Inc., Amman, Jordan

Nov. 1999 – May 2001

Developer and technical support

- Analyzed, designed, programmed, testing of units, assembly and product, technical support
- Platform installation, administration & support for Windows workstations
- Customization out of the box software (SBT: Accounting /Inventory Systems)
- Developed many web sites.

Shehadeh Trading Co., Amman, Jordan

Jul. 1995 – Oct. 1999

Developer and technical support

- Developed finical application which consists the following modules: Accounts Payable/ Receivable Module, Cheques Module, Inventory Module, Cashbox Module, Sales Module, and Purchase Module.
- Analyzed, designed, programmed, testing of units, assembly and product, technical support

- Platform installation, administration & support for Windows workstations
- Provided end user training.

EDUCATION AND TRAINING

Business Management Certificate British Columbia Institutes of Technology, Canada, British Columbia	June 2011
Human Resource Management Certificate (39/45 credits) British Columbia Institutes of Technology, Canada, British Columbia	Dec 2011
Bachelor of Science (Computer Information Systems) Applied Science University, Amman, Jordan	July 1995

Professional Certificates

- FileNET Certified Professional as Panagon Developer & Administrator
- FileNET P8 Certified (1A, 2A and 4.0): BPM Solution Architect / BPM Developer/Administrator, CM Solution Architect / CM Administrator /Developer , WCM Solution Architect

Training Courses

- Framework- Introduction to Struts 1.2 (Vancouver, Canada)
- McLaren 3.6.2 Application Administration (Vancouver, Canada)
- McLaren 3.6.2 Introduction to McLaren Studio (Vancouver, Canada)
- FileNET P8 version 3 Hands-on Technical Training (Mumbai, India)
- FileNET eProcess Fundamentals (Riyadh, Saudi Arabia)
- FileNET eProcess Web Programming (Riyadh, Saudi Arabia)
- FileNET Panagon Web Services Programming (Riyadh, Saudi Arabia)
- FileNET IDM Desktop Administration (Riyadh, Saudi Arabia)
- FileNET P8 Foundation (Riyadh, Saudi Arabia)
- FileNET P8 Business Process Manager (Riyadh, Saudi Arabia)
- FileNET P8 Content Manager (Riyadh, Saudi Arabia)
- KOFAX Ascent Capture (Riyadh, Saudi Arabia)
- KOFAX VirtualReScan-VRS (Riyadh, Saudi Arabia)
- Developing MS ASP.NET Web application using Visual Studio .NET (2310 Riyadh, Saudi Arabia)
- Programming with MS Visual Basic.NET (2373 Riyadh, Saudi Arabia).
- Media Processing system (MP100), Nortel Networks, Maidenhead, Great Britain
- Novel Network 4.02 (Jordan University Training Center, Amman, Jordan)

Self Based Training

- Mastering Microsoft .NET C#
- Mastering Microsoft Visual Basic 6.0 Development

Software Platforms

- Mercury Load Runner
- DBMS: MS SQL 2000 ▪ DBMS: Oracle
- MS Windows 2000/2003/XP/Vista
- Software: FileNET Content Services, FileNET Image Services, FileNET eProcess, FileNET Web Services, FileNET Professional Capture, FileNET Capture DeskTop, FileNET eForms, KOFAX, ReadSoft eForms, Ascent Capture, Websphere.
- Development Tools: Visual Basic 3,4,5, and 6, VBA, VB.NET, ASP, ASP.NET, C#, Java, FoxPro 2.5, Crystal Report, Cobol, scripting(VB script, JavaScript), and MS Access.

References

All Referee names and documents will be supplied upon request.