

# Samir Shehadeh

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**OBJECTIVE:** ECM Consultant / Systems Analyst.

## PROFILE

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- Fourteen years of experience in IT including Canadian market.
- Nine years of experience in Content Management & Workflow Solutions based on IBM FileNET technology.
- Ten years of experience of Applications development and architecture utilizing Microsoft and Java technologies.
- Five years of experience of systems analysis and design.
- Three years of experience in leadership.
- Enjoy resolving complex problems; an uncommon and articulate ability to extract essential information.
- Bachelor of Computer Information Systems Degree from Applied Science University in Jordan.

### *Achievements*

- Provided a smart solution to help the Saudi National Air Services (NAS) in updating and maintaining air craft crucial manuals, which resulting in saving them hundreds of thousands of dollars, as the process was entirely manual.

## WORK HISTORY

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### **Accenture, Vancouver, Canada**

**Nov. 2006 - Present**

#### **ECM System development consultant**

- Provided consultation for BC Hydro Enterprise ECM initiative.
- Contributed to FileNet P8 custom solutions for BC Hydro.
- Architected and built FileNet P8 middle tier layer for integration.
- Assist quality assurance team (QA) in designing and building ECM solutions test.
- As a leader in ECM development provide consultations to other team members.
- Contributed to the build of BC Hydro Regulatory ECM solution.
- Contributed to the analysis and build the migration of 26 FileNet legacy Panagon based Applications to IBM FileNet P8 platform.
- Build migration utility to migrate documents from FileNet Panagon to P8.
- Build HP Load Runner scripts for performance testing.
- Helped in the Upgrade of BC Hydro FileNet P8 development and production environments from version 3.5.0 to 3.5.2

### **DataServe & Turnkey Solutions Co., Riyadh, Saudi Arabia**

**June-2001 – July-2006**

#### **System Analyst/Senior Developer**

*Civilian Affairs Department - Ministry of Interior (Phase II) Riyadh-Saudi Arabia*

- Built System technical requirements.
- Lead the design and build the solution.
- Assisted QA team in development and execution of all solution tests.

*National Aviation Services*

- Developed Content Management and Workflow solution; automat updating aircraft manuals.

- Writing systems documentations, such as functional document specifications, user manuals, and test plans.
- End user training

*Bill View & Reprint System (BVR) (Saudi Telecom)*

- Developed Administration Web application to control capture stations, other applications.
- Developed Customer view & reprint applications to enable the customers to print their bills. The application work on touch screen Kiosk machines.
- Developed web Application to enable customer services to retrieve customer's bill and print their bills.

*Saudi American Bank*

- Developed Content Management and Workflow solution; automated up to 250 users in the Retail Department LC.
- Researched business practice and customer requirements.
- Developed Scanning and recognition application of the Letter of credit documents, using Kofax image controls and ReadSoft eForms.
- Designed Workflow Processes for L/C.
- Documentation (Training users manuals, As is Reports, etc)

*Royal Commission Drawings Archiving Solution*

- Build a special application to migrate drawings and their data to FileNET system.
- Build retrieval application to retrieve drawing dependent on several criteria's.
- Build administration applications to admin drawings added to the system.
- Build Export utility to export selected drawing and their data from FileNET system to any media.
- Build Drawings application Viewer with drawings metadata.
- Assisted QA team in development and execution of all solution tests.
- Developed system functional specification and the applications user manuals, and Test plan.
- Provided end user training

*HRH Crown Prince Abdul Azeez Bin Fahed, Special Secretary*

- Analyzed, designed, programmed document management solution.
- Developed scanning solutions using Kofax image controls to checkin document to FileNET.

**Sirius Technology Inc., Amman, Jordan**

**Nov. 1999 – May 2001**

**Developer and technical support**

- Analyzed, designed, programmed, testing of units, assembly and product, technical support
- Platform installation, administration & support for Windows workstations
- Customization out of the box software (SBT: Accounting /Inventory Systems)
- Developed some web sites.

**Shehadeh Trading Co., Amman, Jordan**

**Jul. 1995 – Oct. 1999**

**Developer and technical support**

- Developed finical application which consists the following modules: Accounts Payable/ Receivable Module, Cheques Module, Inventory Module, Cashbox Module, Sales Module, and Purchase Module.
- Analyzed, designed, programmed, testing of units, assembly and product, technical support

- Platform installation, administration & support for Windows workstations
- Provided end user training.

## **EDUCATION AND TRAINING**

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### **Business Management Certificate**

British Columbia Institutes of Technology, Canada, British Columbia (22/45 credits)

**Present**

### **Bachelor of Science (Computer Information Systems)**

Applied Science University, Amman, Jordan

**Jul. 1995**

### **Professional Certificates**

- FileNET Certified Professional as Panagon Developer & Administrator
- FileNET P8 Certified (1A, 2A and 4.0): BPM Solution Architect / BPM Developer/Administrator, CM Solution Architect / CM Administrator /Developer , WCM Solution Architect

### **Training Courses**

- Framework- Introduction to Struts 1.2 (BC, Canada)
- McLaren 3.6.2 Application Administration (BC, Canada)
- McLaren 3.6.2 Introduction to McLaren Studio (BC, Canada)
- FileNET P8 version 3 Hands-on Technical Training (Mumbai, India )
- FileNET eProcess Fundamentals (Riyadh, Saudi Arabia)
- FileNET eProcess Web Programming (Riyadh, Saudi Arabia)
- FileNET Panagon Web Services Programming (Riyadh, Saudi Arabia)
- FileNET IDM Desktop Administration (Riyadh, Saudi Arabia)
- FileNET P8 Foundation (Riyadh, Saudi Arabia)
- FileNET P8 Business Process Manager (Riyadh, Saudi Arabia)
- FileNET P8 Content Manager (Riyadh, Saudi Arabia)
- KOFAX Ascent Capture (Riyadh, Saudi Arabia)
- KOFAX VirtualReScan-VRS (Riyadh, Saudi Arabia)
- Developing MS ASP.NET Web application using Visual Studio .NET (2310 Riyadh, Saudi Arabia)
- Programming with MS Visual Basic.NET (2373 Riyadh, Saudi Arabia).
- Media Processing system (MP100), Nortel Networks, Maidenhead, Great Britain
- Novel Network 4.02 (Jordan University Training Center, Amman, Jordan)

### **Self Based Training**

- Mastering Microsoft .NET C#
- Mastering Microsoft Visual Basic 6.0 Development

### **Software Platforms**

- Mercury Load Runner
- DBMS: MS SQL 2000      ▪ DBMS: Oracle
- MS Windows 2000/2003/XP/Vista
- Software: FileNET Content Services, FileNET Image Services, FileNET eProcess, FileNET Web Services, FileNET Professional Capture, FileNET Capture DeskTop, FileNET eForms, KOFAX, ReadSoft eForms, Ascent Capture, Websphere.
- Development Tools: Visual Basic 3,4,5, and 6, VBA, VB.NET, ASP, ASP.NET, C#, Java, FoxPro 2.5, Crystal Report, Cobol, scripting(VB script, JavaScript), and MS Access.

### **References**

All Referee names and documents will be supplied upon request.